

L.A. Styling Terms Et Conditions:

Hair/Makeup Consultations:

A trial/consultation with myself Lee Ann will be held at my place of work, which is in Deal, Kent. This venue is excellent for space for group bookings and has a wide range of equipment! If this is difficult for you, we can discuss alternative arrangements.

Bridal /hair or 'in-salon' consultations are not carried out on Sundays, Bank Holidays or in the month of December.

All tools and equipment are fully sterilised prior/during and after each consultation carried out by Lee Ann.

If a technical service of which chemicals are applied to a client's skin, a patch test is required 48hours prior to service. If a client declines a patch test, this service will be declined.

Clients will be requested at technical consultation to complete an record card which information such as contact details, hair/skins test conducted will be taken, this will be signed by both parties. All client information is kept confidential.

If on an occasion that an infection/infestation is noticed on the hair or scalp during consultation, a client's service will be postponed or stopped to seek medical advice or treatment by a physician.

Any person/s seeking a technical service under the age of 16year will need to seek parental consent.

Client Responsibilities:

Any products that are supplied by the client; Lee Ann Grevatt will not take any responsibility for process/outcome.

Lee Ann (L.A.Styling) must be made aware of any allergies or medication that a client has during consultation; in this case a patch or strand test may be required or alternative products may be used. This is extremely important as this could affect the service. If in the rare occasion that an infection is noticed; a client's hair/makeup service will not proceed. This must be made aware before a client's service has taken place.

The client agrees to release Lee Ann Grevatt (L.A.Styling) from any liability of any skin/scalp complications due to allergic reaction.

Travel:

When traveling to a venue, the first 10miles are included in an appointment. For distances over this will be an addition of 45p per mile.

Parking/public transport/congestion/Toll charge or Dart charges will be payable to the client.

Payment Requirements:

In-Salon Services:

All 'In- salon services' must be paid on the day by Cash, BAC's, or Credit/Debit Card.

In rare occasions, some services may need a to pay a non - refundable deposit, this will be discussed on booking.

New clients who book at L.A Styling may be asked for a non-refundable deposit; this will be discussed on consultation.

All non-refundable deposits have to be paid up to 7days before service is carried out (Lee Ann Grevatt discretion) and remainder of service price on the day. If the non-refundable deposit has not been received; the service will be terminated, and client will be contacted accordingly.

Bookings that already have a non - refundable deposit can change up to 48hours before appointment and deposit will be carried across but will be lost if under 48 hours stated or cancellation of booking occurs.

All bookings that need to be changed that do not have a non - refundable deposit will need up to 48hours notice, charges may occur but on the discretion of Lee Ann Grevatt (L.A.Styling).

Cutting & Colouring Discount Loyalty cards

Cutting and colouring discount loyalty cards can only be used by the individual stated on the card. Discount Loyalty cards cannot be given to any other family member or individual. Any service that proceeds over the expiry date will not be valid. It is the clients responsibility to produce their discount card on payment and L.A. Styling does not reserve the right to back-date services.

Bridal/Special Occasion Hair & Makeup

Bridal/special occasion hair or makeup consultations must be paid on the day by Debit/Credit Card, Bac's, or cash.

A non-refundable deposit of 20% for wedding day hair/ or makeup service is needed to secure your appointment. This must be paid up to 7 days from the date of consultation. Failure to make payment will result in your appointment being terminated. A single client supplement of £40 will be added to weekend weddings of May-Oct. £25 will be off-peak times.

A wedding day balance, (less deposit) must be paid 1 month before the set date, if payment is not made the booking will be terminated.

Any bookings made 4 weeks prior to your special day; 100% of payment is required which must be paid on consultation.

Hiring of Clip - In Hair Extensions:

Temporary hiring of 'Clip - In' hair extensions are available at L.A. Styling. A hire charge will be given on consultation and will vary based on the hair extension length and clip - in range. Prior to clients receiving their hair extensions they will undergo a conditioning treatment within the pack given to the client will contain a detangling brush.

***Please note that the 'Hiring fee' will reflect on the clip - In value purchase cost. When returned the hair it will be inspected and if deemed in good condition of when client received them; a refund of value cost (less £50 1-day higher charge) will be refunded back within 24hours. A pre-paid envelope will be given to the client on receiving the extensions with a returned address. Failure to return within 10 days, your hiring fee will be non - refundable, this is the discretion of Lee Ann at L.A. Styling.**

'No-Shows' or Cancellation:

In Salon bookings & Bridal/Special Occasion

In Salon bookings:

If in the unlikely event an appointment is a 'no-show' or a client cancels 24 hours or less prior to an appointment and cannot be re-filled, 100% payment of service may be required. If a client cancels 24 hours prior to a hair appointment 50% off the service will be charged; this would be down to Lee Ann's discretion.

Bridal/Special Occasion

Cancellations by myself due to ill health, act of God, personal emergency, a client will receive a 100% full refund. If this occurs, I will try to find an alternative hair/makeup artist to carry out your service. They will be given a detailed brief of requirements and any additional products to fulfil this service.

Any cancellations made by client; payments already made will not be refunded.

If a booking is cancelled 4 weeks prior to wedding/special occasion; 30% of the invoice will need to be paid. If a cancellation by the client is made up to 7 days prior to service, 100% of invoice is to be paid.

Lee Ann (L.A Styling) is more than welcome to adjust numbers of a bridal parties. If an individual from a bridal party cancels up to 4 weeks prior to wedding date, 30% surcharge will added to original invoice.

If additional person/s are added to a trial/wedding day, please inform Lee Ann as soon as possible. This is to make sure adequate tools/equipment and timings are considered.

Sundays/ Bank holiday Weddings/ Special Occasion:

£50 surcharge for Sundays/Bank Holidays Bookings

£30 Out of hours (Before 7.30am)

Images:

Prior to service, Lee Ann (L.A. Styling) may ask clients if photo images can be taken of client's hair/makeup looks to build her portfolio and social media platforms. If you do not wish this to happen, please make this aware to her.

Business Insurance Et Liabilities:

Lee Ann Grevatt (L.A. Styling) has full public liability insurance by a reputable broker.

Any hair/makeup artist brought in to assist Leeann (L.A. Styling), will have the relevant insurance.

Lee Ann Grevatt (L.A. Styling) is not liable for any suppliers that are recommended to clients.

Wedding Insurance:

It is encouraged that brides obtain a wedding insurance.

By signing you agree to the above terms and conditions

Date:

Print Name in Full:.....

Client signature:.....